

# Payment Agreement

I understand that in the event that I cancel my scheduled service without giving 48 hours notice I will be charged \$50.00.

- I understand that cancellations on the same day of service for any reason will be charged at the full rate of service.
- I understand that all cancellations will also cause my rate to increase to the next level.
- I understand that payment is due in full on the day of service.
- I understand that Denton Cleaning LLC has a “no check/no clean” policy.
- I understand that Denton Cleaning LLC has a Pre-Pay Plan if I choose to use it and payment is due on the first of each month.
- I understand that Denton Cleaning LLC accepts cash, checks, Visa, MasterCard and American Express.
- I understand that any NSF (insufficient funds) checks will be resolved by charging my back up credit card on file for the past due amount along with any NSF fees or collection fees if Denton Cleaning LLC turns my account over to their collection agency.
- I understand that a deposit may be required prior to providing services for larger jobs and these deposits are only refundable if the job is cancelled with more than 72 hours notice or otherwise the deposit is forfeited.
- I understand that Denton Cleaning LLC reserves the right to raise prices at anytime and will give me an advanced notice of any price increases.
- I understand that special requests are to be made 24 hours in advance and that there will be additional charges if those requests are not included in the cleaning package I selected.
- I understand and have read the Terms and Conditions
- I understand and have received a copy of the Customer Guidelines

I \_\_\_\_\_ refuse to accept these terms and decline service.  
Client signature

I \_\_\_\_\_ have read and agree to the terms listed above.  
[Print Name]

\_\_\_\_\_  
Client Signature

\_\_\_\_\_  
Date